**PUBLICATIONS REQUEST FORM**

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| --- | --- | --- | --- | --- | --- | --- |
| TITLE | HARD COPY | ONLINE | ENGLISH | OTHER LANGUAGES | EASY ENGLISH | How many copies? |
| Understand, compare and control your energy service | ✓ | ✓ | ✓ | ✓  **Hardcopy and**  **Online**  Arabic العربية  Chinese 简体中文  Spanish Español  Thai ภาษาไทย  Dari دری  Hindi हिन्दी  Korean 한국어  Farsi فارسی  Turkish Türkçe  Vietnamese Tiếng Việt  Khmer ខ្មែរ   **Online Only**  Chinese 繁體中文  Punjabi पंजाबी | ✓ |  |
| Energy bills, hardship programs & disconnection—your rights | ✓ | ✓ | ✓ |  |  |  |
| Marketing— your rights |  | ✓ | ✓ |  |  |  |
| Managing energy services at home | ✓ | ✓ | ✓ |  |  |  |
| Energy bills explained | ✓ | ✓ | ✓ |  |  |  |
| Switching contracts | ✓ |  | ✓ |  |  |  |
| Power to you | ✓ | ✓ | ✓ |  |  |  |
| TITLE | **HARD COPY** | **ONLINE** | **ENGLISH** | **OTHER LANGUAGES** | **EASY ENGLISH** | **How many copies?** |
| What can I do if I have a complaint about my energy? | ✓ | ✓ | ✓ |  |  |  |
| Buying energy from an onseller | ✓ | ✓ | ✓ |  |  |  |
| Do you have trouble paying your energy bills? | ✓ | ✓ | ✓ |  | ✓ |  |
| Fix a problem or complain about your energy service | ✓ | ✓ | ✓ |  | ✓ |  |
| Energy and your business |  | ✓ | ✓ |  |  |  |
| Energy efficiency in the home | ✓ | ✓ | ✓ |  |  |  |
| Shopping around and changing your electricity or gas offer |  | ✓ | ✓ |  |  |  |
| Getting the most out of the Energy Made Easy website |  | ✓ | ✓ |  |  |  |
| Energy and essential medical equipment: Be ready and have a plan |  | ✓ | ✓ |  |  |  |

Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Organisation \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Postal address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
Comments \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_