**PUBLICATIONS REQUEST FORM**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Title | Hard Copy | Online | English | Other Languages | Easy English | How many copies? |
| Understand, compare and control your energy service | ✓ | ✓ | ✓ | ✓**Hardcopy and****Online**Arabic العربيةChinese 简体中文Spanish EspañolThai ภาษาไทย Dari دریHindi Korean 한국어Farsi فارسیTurkish TürkçeVietnamese Tiếng ViệtKhmer ខ្មែរ **Online Only**Chinese 繁體中文Punjabi  | ✓ |  |
| Energy bills, hardship programs & disconnection—your rights |  | ✓ | ✓ |  |  |  |
| Energy marketing— what your rights? |  | ✓ | ✓ |  |  |  |
| Managing energy services at home |  | ✓ | ✓ |  |  |  |
| About energy bills  |  | ✓ | ✓ |  |  |  |
| Power to you | ✓ | ✓ | ✓ |  |  |  |
| What can I do if I have a complaint about my energy? |  | ✓ | ✓ |  |  |  |
| Title | **Hard Copy** | **Online** | **English** | **Other Languages** | **Easy English** | **How many copies?** |
| Do you have trouble paying your energy bills? | ✓ | ✓ | ✓ |  | ✓ |  |
| Are you have having trouble paying your energy bill? |  | ✓ | ✓ |  |  |  |
| Buying energy from an onseller | ✓ |  | ✓ |  |  |  |
| Fix a problem or complain about your energy service | ✓ | ✓ | ✓ |  | ✓ |  |
| Energy and your business |  | ✓ | ✓ |  |  |  |
| Energy efficiency in the home | ✓ | ✓ | ✓ |  |  |  |
| Shopping around and changing your electricity or gas offer |  | ✓ | ✓ |  |  |  |
| Getting the most out of the Energy Made Easy website |  | ✓ | ✓ |  |  |  |
| Energy and essential medical equipment: Be ready and have a plan | ✓ | ✓ | ✓ |  |  |  |

Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Organisation \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Postal address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Comments \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_